

August 16, 2007

To Kyocera Mita America Customers:

Recently, several news sources have reported on a study released by the Queensland University of Technology in Australia regarding particle emissions for office printers. The study was limited to measuring particle emissions and did not evaluate the health implications to the exposure of those particles. Kyocera machines were not a part of the study.

Kyocera is confident that its printers, copiers, and multifunctional products are safe, and that our emissions meet the recognized standards set by such world-class environmental organizations as Germany's Blue Angel program and Japan's Eco Mark program. These organizations set the standards of certification and promote environment-friendly, ecologically conscientious lifestyles through informed product choices based on expert opinion.

Customer safety is important to Kyocera and we are proud that our products are among the best in the industry. We will continue to adhere to strict quality-control procedures and guidelines, and work to meet new standards as they are developed.

We would like to thank you for your continued support of Kyocera.

Kyocera Mita America, Inc.

A handwritten signature in black ink, appearing to read 'Peter Hendrick'.

Peter Hendrick  
VP, Marketing